Family Council

"Family-friendly Workplace" Promotional Video - Citybus Limited

Prologue

Kandy Wong: Raising kids is no easy task.

Having sufficient time to rest

and take care of newborns

is particularly important for mothers.

Hence, Citybus provides its employees

with 6 months of paid maternity leave

to cater for new mothers' needs.

Let's hear a Citybus employee out!

6 Months of Paid Maternity Leave

Carol Yeung: I got 6 consecutive months

of paid maternity leave

and another 12 days of paid leave

for antenatal check-ups.

All I had to do was to submit

my medical certificate for pregnancy,

then everything was taken care of.

This really gave me peace of mind!

I gave birth to 2 kids by caesarean sections.

Having given birth to my firstborn,

I had to resume work

before my wound was fully healed.

I couldn't bear to part with my baby,

nor could I concentrate at work.

Then, for my second pregnancy,

with the 6-month paid maternity leave,

I had no more worries.

There's time for my body to fully recover,

and time for me to care for both daughters,

so that they won't fight for my favour.

Indeed, they grow up as close sisters.

These 6 months of maternity leave

have helped me and my family in many ways.

Interlude

Kandy Wong: While working moms are provided

with sufficient maternity leave,

working dads are by no means negligible.

In this regard,

Citybus provides its employees with

an extra 9 days of paternity leave

to allow more time for working dads

to take care of their families.

Let's hear its bus captain out.

14 Days of Paternity Leave

Vincent Ho: The statutory paternity leave is 5 days.

Yet under our company's optimised

family-friendly policy,

we have 14 days of paternity leave,

9 days more than the statutory requirement!

When I had my firstborn,

5 days of statutory paternity leave

were all the time I got

for adapting to the role of a new father,

learning all the childcare skills,

and taking care of my wife after labour...

There's just not enough time!

Then with the 14 days of paternity leave

provided by our company,

I had much more time to help my wife

caring for our baby,

like feeding him or changing diapers,

and learning how to be a good father.

Knowing that I was on paternity leave,

my colleagues also phoned me

to check on how my newborn was doing

and whether my wife's emotions were okay.

No work-related matters were ever mentioned.

I thus felt that my company was giving me

ample time to focus on my family.

Since the implementation of the policy,

I've got the impression that

Citybus values and cherishes our families

just as much as our work performance.

After my wife gave birth,

she had to go through postpartum confinement, i.e. to avoid strenuous activities, and I was there to share her burdens.

My wife was very happy with that, and this gave me a strong motivation to perform better at work.

Rationale for the Policies and Rewards for the Company

Roger Wong: "Employees are the most important asset of a company"

may sound cliché,

yet it's of utmost importance to incorporate

such value into company policies.

Allocate due resources

where circumstances permit

to keep employees happy and de-stressed.

Once they've achieved work-life balance,

they will put more efforts

in brainstorming advances for the company.

With every step they take,

and every effort they make,

the company will advance much easier.

If the management has the mindset of

making work enjoyable for its staff

and lightening the mood in the workplace

so that work efficiency can be enhanced,

it's actually easier to put in place

family-friendly policies.

We can tell from last 2 years' experience that, on various fronts,
e.g. recruitment and talent retention,
these policies have surely paid off by
saving our trouble of training recruits
time and again,
as well as our costs of recruitment.
Allocating resources for these policies
brings not only benefits to our employees
but also multiple rewards to our company.

Epilogue

Kandy Wong: Citybus fully understands new parents' needs,

which is why it introduces

various family-friendly practices

for its employees to give them robust support.

Feeling cared by the company,

its employees become more attentive,

be it in the office or on the bus.

If you'd like to know more about

family-friendly employment practices,

please visit the Family Council's website.